



Please be advised that ticket change/refund guidelines due to COVID-19 for flights operating normally.

1. Application : Air KBZ flights ticket

2. Period : Travel date Sep 11, 2020 ~ Dec 15, 2020, Issued on/before Jan 1, 2020

### **3. Travel Waivers**

- **Refund penalty will be waived**
- **Reissue Charge will be waived once (any difference in fare may apply)**
  - Change Sector without penalty but fare different apply. regardless of ticket validity
  - Change name, permit 1 time without any additional charges within 31 MAR 21.

### **Contact for ticket changes/refunds**

Please kindly send mail to [ticketing@airkbz.com.mm](mailto:ticketing@airkbz.com.mm) or your local travel agent or contact one of our Air KBZ offices